



# Disaster Recovery



## Getting Help at the Disaster Recovery Centers

The Disaster Recovery Centers have representatives from federal, state, local, and volunteer agencies, as well as loan officers from the U.S. Small Business Administration, on hand to answer questions and provide recovery information. Written materials about various assistance programs are also available to individuals and business owners.

FEMA has opened the following centers:

**Caddo Parish DRC** (opened 9/6/05)  
Old Summergrove Baptist Church  
2820 Summer Grove Dr.  
Shreveport, LA 71210

**Ouachita Parish DRC** (opened 9/6/05)  
Old State Farm Building  
22 State Farm Drive  
Monroe, LA 71118

**Iberville Parish DRC** (opened 9/8/05)  
Iberville Parish Library  
24605 J. Gerald Barrett Blvd.  
Plaquemine, LA 70764

**Lafayette Parish DRC** (opened 9/9/05)  
111 Liberty Ave.  
Lafayette, LA 70508

**Rapides Parish DRC**  
Office Max

2255 MacArthur Drive  
Alexandria, LA 71301

**Plaquemines Parish DRC** (opened 9/14/05) Hours: 7:00 am – 5:00 pm  
Belle Chasse Primary School  
539 F. Edward Hebert Blvd.  
Belle Chasse, LA 70037

**Webster Parish DRC** (opened 9/14/05)  
Old WalMart Store  
1100 Homer Road  
Minden, LA 70508

**East Baton Rouge Parish DRC** (opens 9/18/05)  
Louisiana Department of Economic  
Development  
101 France Street  
Baton Rouge, LA 70802

The centers will open from 9 a.m. to 7 p.m. seven days a week unless otherwise indicated.

The representatives at the Centers are there to explain what help is available and to assist individuals in getting the help they need. Don't expect to walk out of the center with a check, but you will find out what help is available and apply for assistance. FEMA works with state and local emergency management offices to set up the centers.

Your first stop will be at a registrar, who will talk with you and assess your needs. Together, you will fill out an application for assistance. Be prepared to provide information about yourself, your damaged property and your financial situation. You can also register for assistance over the phone by calling 1.800.621.FEMA (3362) or on the internet at [www.fema.gov](http://www.fema.gov). The TTY number is 1.800.462.7585 for those who are speech or hearing impaired.

After discussing your needs, the registrar will send you to representatives from agencies that may be able to help you. Representatives there will answer your questions and make arrangements for assistance. You will be assigned a FEMA number, which will be required for most assistance in the future.

When leaving the DRC, an exit interviewer will make sure that you have spoken to everyone who can help you. FEMA will then verify the information you provided at the DRC. If you applied for financial assistance and you qualify, FEMA will send a check to the address you put on your application. Be prepared to provide as much of the following as you can:

- Name and social security number
- Telephone numbers where you can be reached
- Names and ages of those living in the home during the disaster
- Insurance papers including proof of loss forms provided by your

insurance agent (you may not have these yet)

- A summary of damage and a rough idea of costs for repairs and replacement (details may not be may not yet be possible)
- Income information
- List of people to whom you owe money (mortgage, car loan, etc.)
- Total amount of living expenses

If you do not have all of the above information when you apply, you may supply it later. However, it will delay the application process and possible available assistance.

The process may require additional follow-up to achieve results. Be persistent

Ann A. Berry, Ph.D. 9/05  
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Reference: FEMA website and North Carolina Cooperative Extension Service

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